Uninstall/Install ProjectDox Components

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Overview – This document explains how to uninstall the ProjectDox components and re-install them after the ProjectDox 8.2 upgrade. ProjectDox is compatible with the following browsers:

- Internet Explorer versions 8, 9, 10 & 11 (in compatibility mode)
- Chrome
- Firefox
- Safari

How to Uninstall ProjectDox Components

1. You must be an administrator on your PC to install ProjectDox. If someone other than yourself maintains your PC, they may need to run perform this for you.
2. Select the start button on the bottom left of your screen.
3. In the box that says “Search programs and files” type programs and features.
4. Select Programs and Features.
5. Select ProjectDox Components and choose Uninstall.

How to Install ProjectDox

6. You must be an administrator on your PC to install ProjectDox. If someone other than yourself maintains your PC, they may need to run perform this for you.

7. Select the start button on the bottom left of your screen.

8. In the box that says “Search programs and files” type UAC and press enter. You should see the user Account Control Settings box as see below. Set it to never notify. (You can set this back to the previous setting after ProjectDox is installed)
9. If prompted to reboot, do so and then continue.

10. Go to the ProjectDox Login page here. https://planreview.dbs.idaho.gov/projectdox/ Select Install ProjectDox Components at the bottom left.

11. After the install, login with your email address and password.
12. The first time you click on a project you will be prompted to install the Bravia client. Select allow and let it install.
13. The first time you upload a document, you will also be prompted to allow an add in to be installed. Allow it as well.
14. Done!